



# You're in good hands



Aviva's claims history spans over 300 years. Take a look at some of the payouts Aviva paid in 2006.

## The Aviva Difference

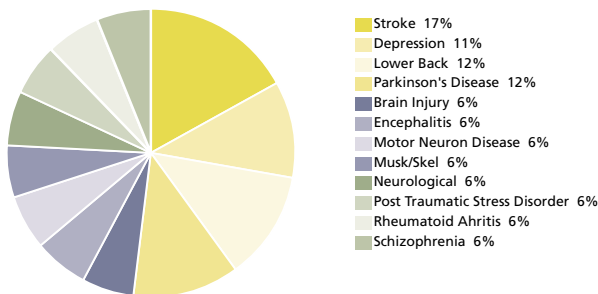
You can buy back cover even after you make a claim...

## Summary statistics for 2006

<b>Total amount paid</b>	\$4,124,996.50
<b>Youngest claimant</b>	37
<b>Biggest payout</b>	\$1,220,000.00

## What types of claims were made?

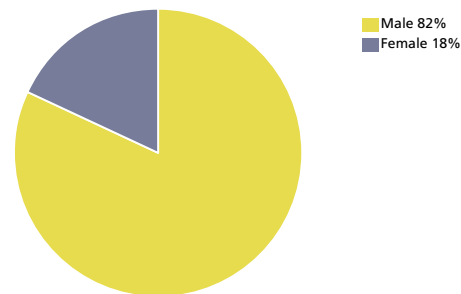
TPD claim and claim type



Source: Claims paid in 2006, Aviva Claims.

The most common claim for TPD was due to a stroke.

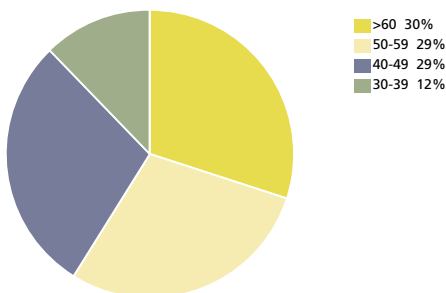
TPD claims and gender



Source: Claims paid in 2006, Aviva Claims.

In 2006, around 82% of TPD claims were from male customers.

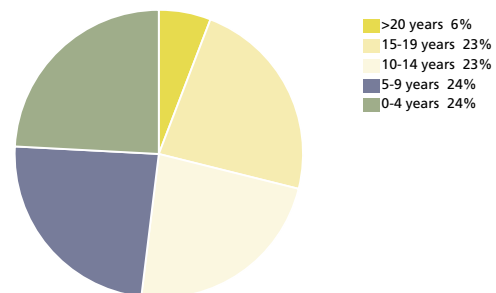
TPD claim and age



Source: Claims paid in 2006, Aviva Claims.

Almost 90% of total TPD claims were made by people aged 40 and above.

TPD claim and number of years with Aviva



Source: Claims paid in 2006, Aviva Claims.

Interestingly, almost 24% of all TPD claims were from people who had been with Aviva less than four years.

For more information, speak to your financial adviser.

ABN 34 006 783 295, AFSL 241686, 509 St Kilda Road Melbourne VIC 3004  
Telephone Client Services on 1800 626 110  
Fax 03 9804 5239 or visit [www.avivagroup.com.au](http://www.avivagroup.com.au)  
NULIS Nominees (Australia) Limited RSE L0000741 Norwich Union Superannuation Trust RSE R1004086

**Disclaimer:** Applications to invest in the Protectionfirst range must be made by completing the application form attached to the Protectionfirst Product Disclosure Statement ('PDS'), which covers two separate financial products: superannuation and life insurance.

The life insurance product is called the Aviva Protectionfirst Range and is issued by Norwich Union Life Australia Limited ("NULAL", "the Administrator", "our", "we", or "us") ABN 34 006 783 295 Australian Financial Services Licence Number ("AFSL number") 241686. The superannuation product is called the Norwich Union Superannuation Trust ("the Trust") and is issued by NULIS Nominees (Australia) Limited ("NULIS" or "the Trustee") ABN 80 008 515 633 AFSL number 236465 Registrable Superannuation Entity ("RSE") license number L0000741 through the Norwich Union Superannuation Trust RSE registration number R1004083. Both products are administered by NULAL.

NULAL and NULIS are subsidiaries of Aviva Australia Holdings Limited ABN 38 095 045 784 ("Aviva Australia group" or "Aviva Australia") which is ultimately owned by Aviva plc, the world's sixth largest insurance and investment company.

The above information is not, nor is it intended, to be comprehensive or a substitute for professional advice on specific circumstances. The financial product advice or information given in this document is of a general nature and has not taken into account the investment objectives, financial situation or particular needs of any particular person. Before making an investment decision on the basis of the advice above, a prospective investor needs to consider, with or without the assistance of a professional adviser, whether the advice is appropriate in the light of their particular investment needs, objectives and financial circumstances.

A PDS is available from Aviva or your financial adviser. Investors should consider the PDS before making an investment decision or deciding to continue to hold a product.